Admin -**Applications** 

#12097

My Initial Outcomes

Approvals

67% 2 Approved 33%





**Create Applicant** 

**Monthly Snapshot** 

**New Apps this Month** 

INITIAL - 1 TOTAL

**NON SOAR** 

SOAR is operated by Policy Research Associates 345 Delaware Avenue Delmar, New York 12054 p. 518-439-7415 f. 518-439-7612 soar@prainc.com

The SAMHSA SOAR (SSI/SSDI Outreach, Access and Recovery)

Technical Assistance Center is sponsored by the Substance Abuse and Mental Health

Services Administration.



Denied (5)

AVG Days Decision

21

Approved (4)Denied (0)

Approval Rate

100%

http://soarworks.prainc.com

### **Top Agencies**

**Agency One** Laramie

84%

% Initial Apps Approved

# Online Application Tracking

The SAMHSA SOAR Technical Assistance Center

# **WORKS**



# How Can OAT Help Your Agency, Community, or State?

# Online Application Tracking...

- Keeps track of SOAR-assisted SSI/SSDI applications
- Records decisions on applications, including appeals
- Summarizes outcomes in reports that can be used for sustainability efforts
- Is located on a secure server with no personally identifiable information
- Takes 5 minutes or less to enter data on each application
- Incurs no cost to you or your agency

### Why Track Outcomes?

- Expand your SOAR initiative
- Persuade potential partners to join your SOAR effort by showing your achievements
- Monitor case workers' approval rates and use of SOAR core components to better target technical assistance and refresher training
- Sustain local, state, and federal SOAR efforts outcomes are essential!

# What people are saying about OAT...

This format is easy to use. —Case worker from NJ

This is really exciting to see all my data in the system.

—Case worker from FL

I am glad that it will be so easy! Looking forward to getting more and more providers on board!

-State lead

## Advantages

#### For case workers...

- Track your SOAR applications online anytime
- Have all your application outcomes in one place

### For agency leads, supervisors...

- Track performance by individual or all case workers
- Have easy access to reports for quality review purposes

# leads...

- application outcomes anytime
- date, agency, or locality
- for initial applications and appeals

# OVERVIEW **Initial SOAR** Reconside Approved Denied Approvals Denials **Total Decisions** 11 Approval Rate (%) 88% 64% Avg Days to Decision 23 APPROVED FOR

For state	and	local
loodo		

- Access reports on
- Prepare agency reports by
- Generate separate reports

### **Enroll in OAT**

 Register at the OAT home page https:// soartrack.prainc.com 2 (29%)

0 (0%)

1 (14%)

4 (57%)

- View brief tutorials and user quides
- Send questions to soaroat@prainc.com

#### DEMOGRAPHICS (OF AL

Decision entered, benefit detail n

SSI Only

SSDI Only

Not Completed

Both

Male	23	7
Female	10	4
Military Service	9	2
Δνοτασο Δσο	3/1	37

#### OTHER BENEFITS (OF ALL DECISIONS)

TANF	9	3
State/Local/Public assistance	7	5
Medicaid	0	0
Don't Know	2	0
No Public Assistance	11	2

